

OPENING HOURS

Reception is open between:

8:45am - 1:00pm and 2:00pm – 5:15pm (Mon – Fri)

APPOINTMENTS

Please telephone or visit and we will be pleased to arrange an appointment for registered patients.

If you have to cancel an appointment we would be grateful if you could give at least 24 hours notice.

EMERGENCIES

During opening hours: we will always try to see emergencies on the same day.

Out of hours cover: please contact the surgery on **01432 266 899** for instructions on how to access the Hereford Independent Practitioner Service.

At Broad Street Dental Surgery, we take great care with all the Personal Data we hold, to ensure we comply with best professional practice and with the law. For a full copy of our

Data Privacy Notice please check our website,

www.broadstreetdentalsurgery.com/privacynotice/

or ask at Reception, ask any member of staff, or read our laminated copies in the Waiting Room. If you need it in larger print please ask at Reception.

Broad Street Dental Surgery

Broadway House,
32-35 Broad Street,
Hereford,
HR4 9AR.

t: 01432 266899

e: enquiries@broadstreetdentalsurgery.com

w: www.broadstreetdentalsurgery.com

THE PRACTICE TEAM

DENTAL SURGEONS

Andrew Farr	BDS 2007	GDC 115394
Kelly LLoyd	BDS 2015	GDC 259153
April Halford	LDS 1989	GDC 64622

HYGENISTS

Kay Millar	RDH 2005	GDC 6742
Elena Williams (Wed)	Dip Dent Hyg 1997	GDC 11145
Nicola Kempson	Dip Dent Hyg 1995	GDC 125363

DENTAL NURSES

Fay Best	GDC 152368
Vanessa Hooper	GDC 116797
Susan Pardell	GDC 121183
Louise Thompson	Trainee
Jane Shreenan	GDC 167090

RECEPTION

Georgina Farr	Practice Manager
Lisa Thomas	Reception
Rebecca Rogers	Reception

Broad Street Dental Surgery was established in 1976 following relocation from its previous location in High Town and then Broad Street. The practice provides dental care under both Denplan and private contract.

RANGE OF SERVICES

Most forms of treatment are undertaken including:

- Routine six monthly examination
- Prevention including oral hygiene, treatment of periodontal disease, fluoride application and fissure sealants
- Minimum intervention dentistry
- Aesthetic restorative dentistry
- Crown and bridgework
- Root canal treatment
- Treatment of tooth wear
- Implants
- Cosmetic dentistry & Adult Orthodontics including Invisalign

We are committed to maintaining the highest of standards in the prevention of cross infection.

Please feel free to discuss any aspect of your treatment with your dentist.

Written treatment plans are available on request.

We are able to accommodate ambulant disabled patients. Please call if you have any particular requirements you would like to discuss with us.

Comments, compliments and complaints

We are happy to have any suggestions that you may have to improve the service that we provide. Comments and compliments are also welcome and we also have a practice complaints procedure for dealing with complaints which adhere to the national criteria.

Our receptionists will give you further information. Last update March 2023